

The background features a gradient from deep purple at the top to a dark blue at the bottom, speckled with small white dots. Overlaid on this are several faint, light-colored circular elements. A large circular scale with degree markings (40, 150, 160, 170, 180, 190, 200, 210, 220, 230, 240, 250, 260) is prominent on the left side. Other circular patterns, some with arrows indicating direction, are scattered across the image.

# BREAKING THROUGH THE CLOUDS

HOW TO CONNECT WITH SOMEONE EXPERIENCING MENTAL ILLNESS

BY JENNIFER GERLACH, LCSW

# BEFORE I BEGIN

- You Are The Expert On Your Story and Experiences
- What I Share is Bits and Pieces from Research Interpreted Through the Lens of My Lived Experience and Experiences as a Clinician
- My experiences and the broad stroke trends discussed will not account for everyone's
- My Viewpoints are But One of Many, I Welcome Other Perspectives, Conversation and Reflection



Who Are You People 😊



Who I Am

And Why I Care About This



# CONNECTION

- “I Felt like there was an glass barrier between me and the rest of the world.”
- Social Changes and Isolation is Common After Onset of a Mental Health Challenge
- Many mental health conditions, including Schizophrenia, have been linked to changes in social cognition and social patterns. Onset of illness in adolescence can interrupt typical social development
- Research Shows That Number and Quality of Social Interactions Can Predict Recovery After a First Episode of Psychosis (Gayer-Anderson and Morgan, 2013) and is an important piece of recovery across stages



# RELATIONSHIPS SAVE LIVES

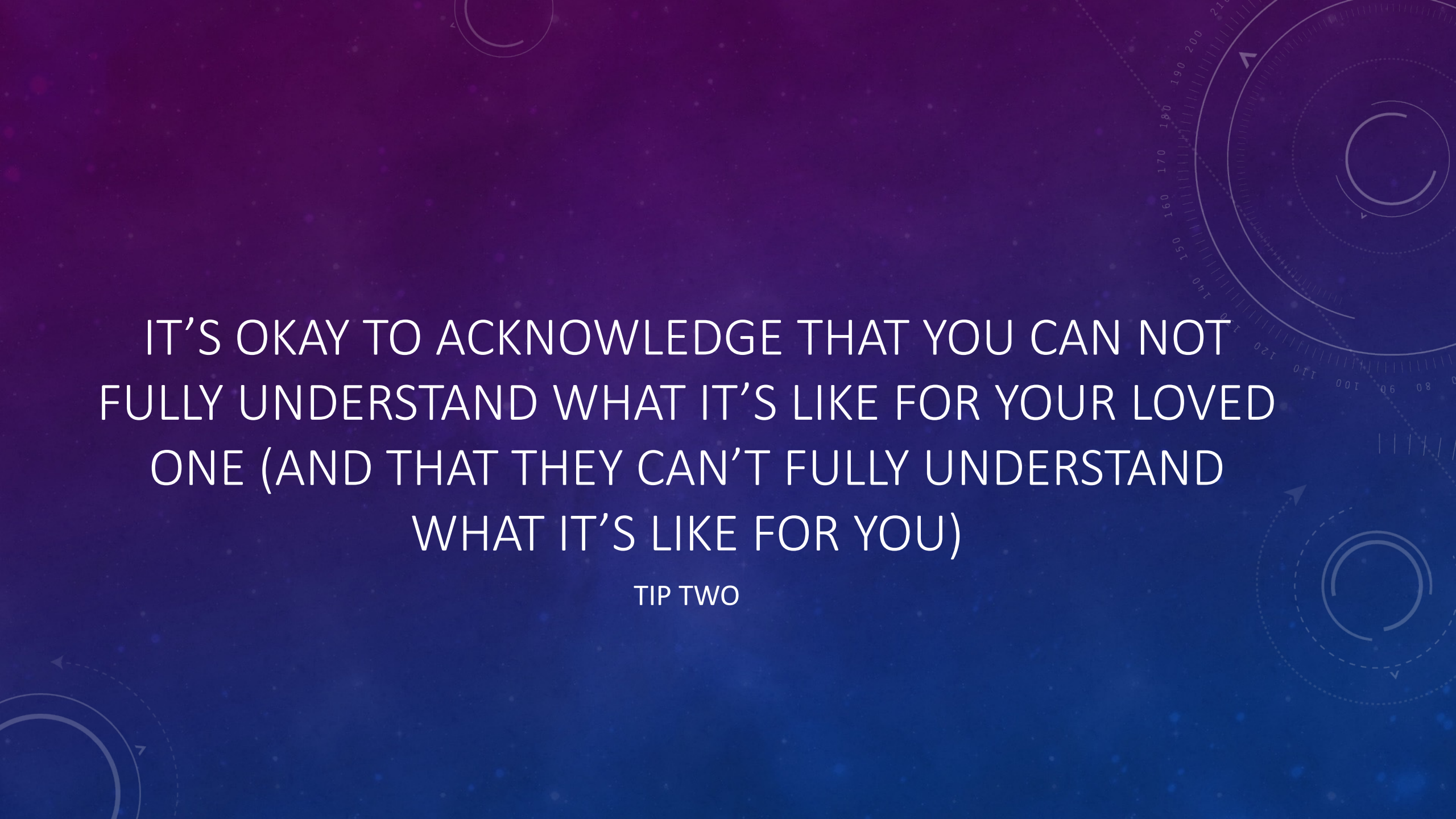
SOCIAL ISOLATION HAS BEEN SHOWN TO BETTER PREDICT SUICIDAL IDEATION THAN SYMPTOM SEVERITY IN INDIVIDUALS WITH SCHIZOPHRENIA (BORNHEIMER ET AL, 2020).



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# THE SAME PERSON BEHIND THEIR EYES

TIP ONE



IT'S OKAY TO ACKNOWLEDGE THAT YOU CAN NOT  
FULLY UNDERSTAND WHAT IT'S LIKE FOR YOUR LOVED  
ONE (AND THAT THEY CAN'T FULLY UNDERSTAND  
WHAT IT'S LIKE FOR YOU)

TIP TWO



The background is a gradient of deep purple and blue, speckled with white dots resembling stars. Faint, light blue geometric patterns are visible, including concentric circles and arcs with arrows, suggesting a sense of motion or orbits.

YOU, YOUR EXPERIENCES, AND YOUR EMOTIONS  
MATTER TOO (AND IT'S OKAY TO SEEK SUPPORT)

TIP THREE



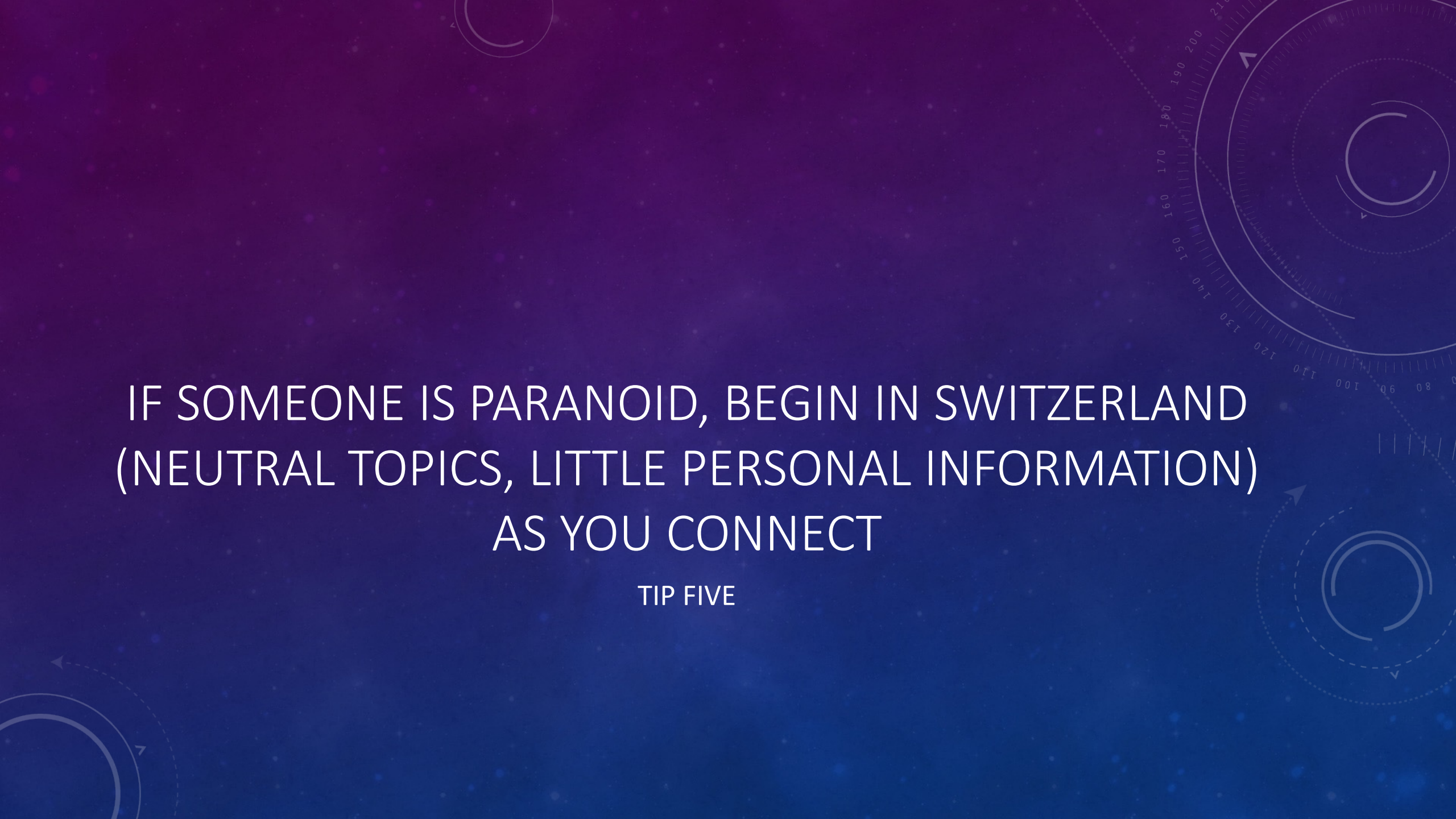
GIVE TIME FOR A RESPONSE (MANY MENTAL HEALTH  
CHALLENGES AFFECT SPEECH/THOUGHT)

TIP FOUR





TRY THIS



IF SOMEONE IS PARANOID, BEGIN IN SWITZERLAND  
(NEUTRAL TOPICS, LITTLE PERSONAL INFORMATION)  
AS YOU CONNECT

TIP FIVE



# SHARE ABOUT YOURSELF, STAY YOU

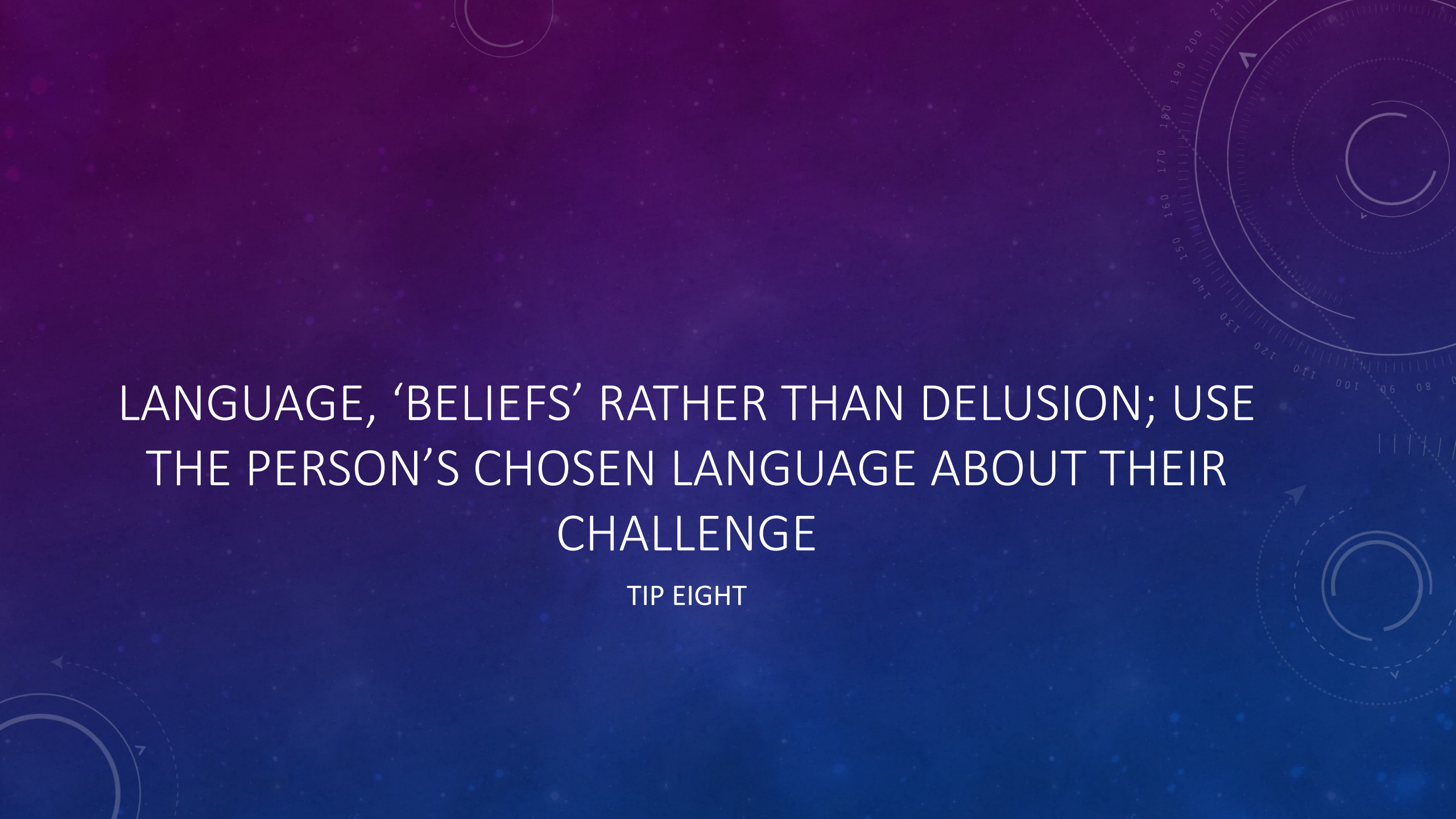
TIP SIX

The background is a gradient of deep purple and blue, speckled with white dots resembling stars. Overlaid on this are several faint, white geometric patterns: concentric circles, arcs, and dashed lines with arrows, some of which form circular paths. One prominent circular scale with numerical markings (0 to 210) is visible in the upper right corner.

# ASK ABOUT THE GOOD THINGS, TALK ABOUT THE GOOD THINGS

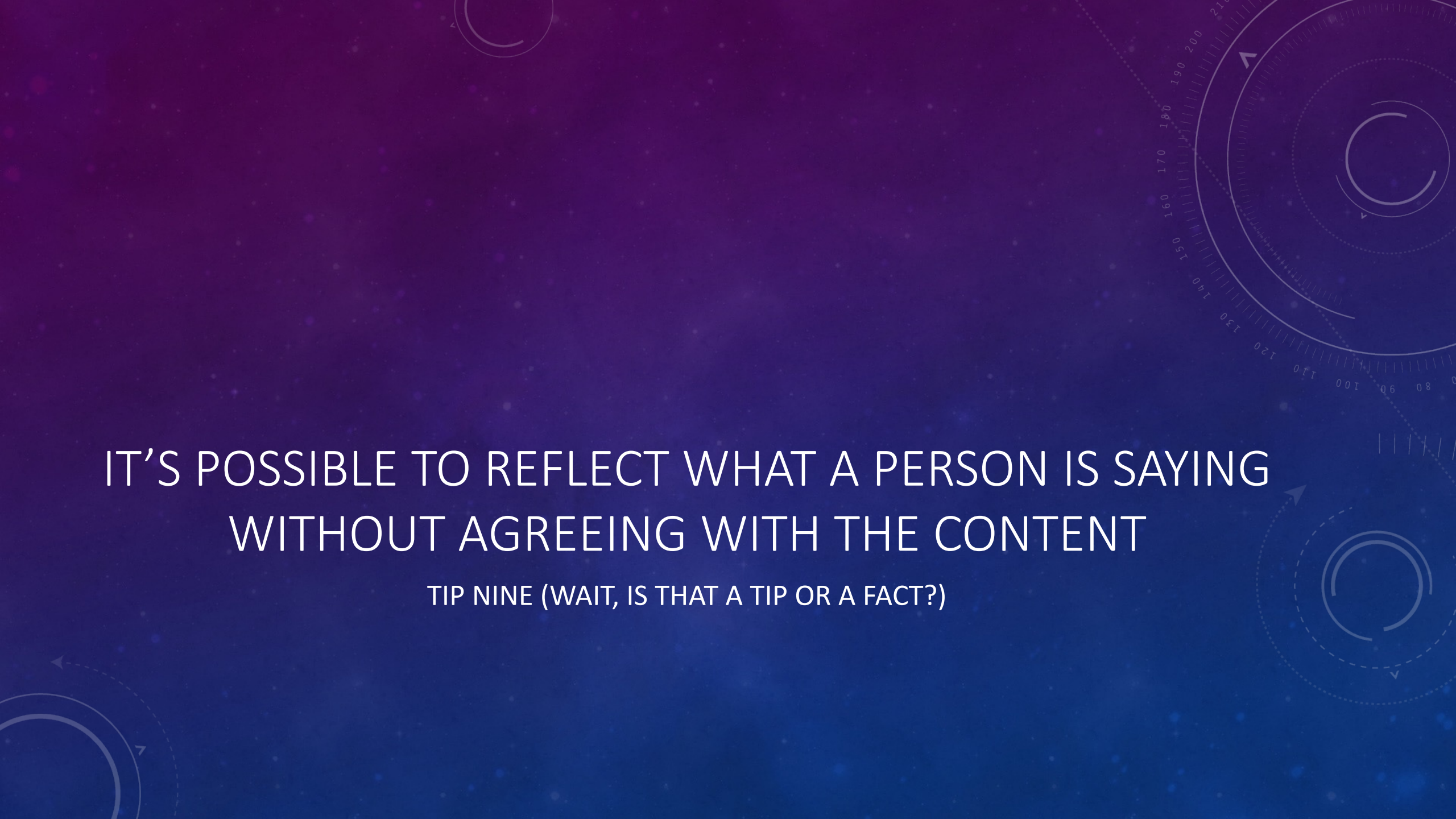
TIP SEVEN





LANGUAGE, 'BELIEFS' RATHER THAN DELUSION; USE  
THE PERSON'S CHOSEN LANGUAGE ABOUT THEIR  
CHALLENGE

TIP EIGHT



IT'S POSSIBLE TO REFLECT WHAT A PERSON IS SAYING  
WITHOUT AGREEING WITH THE CONTENT

TIP NINE (WAIT, IS THAT A TIP OR A FACT?)



# AVOID ASSUMPTIONS

TIP TEN

# THE CENTRAL ROLE OF RELATIONSHIPS

FRIENDS AND FAMILY ARE THE MOST IMPORTANT ASPECTS OF MOST INDIVIDUALS' LIVES

THE MOST COMMON REGRETS AMONG THE AGING ARE NOT SPENDING ENOUGH TIME WITH THOSE  
ONE IS CLOSE TO



# MENTAL HEALTH CONDITIONS CAN INTERRUPT RELATIONSHIPS

- Social isolation is common in individuals with mental health conditions, especially psychosis (Fett et al., 2022)
- Individuals with complex trauma or a diagnosis of personality disorders often struggle with getting close to others or otherwise sabotage relationships
- Stigma can also lead friends to “ditch” when a friend has a mental health challenge out of fear or not knowing how to help

# PARANOIA, PSYCHOSIS, AND RELATIONSHIPS

- Research suggests that isolation can increase paranoia while having close relationships may mitigate it (Fett et al., 2022).
- Negative Symptoms of Schizophrenia such as flat affect, loss of motivation and social withdraw can harm relationships
- We all feel more comfortable when among people we can trust



“ Psychotic disorders are a rare breed of illness that take more than a person’s life or their ability to physically function. They drain relationships. They rewrite the past, to stain everything that came before and everything that will come after.”

-Kyleigh Leddy, Author, “The Perfect Other”

“

# DEPRESSION AND RELATIONSHIPS

- During Depression (either Major or Bipolar) individuals often avoid social interactions and withdraw
- Over time, those relationships can fade
- There is often a Bi-Directional Pattern Between Relationship Quality and Depressive Symptoms



# FAMILY

- Family support has been researched as an important factor in mental health recovery particularly for those living with psychosis related conditions, those in early recovery, and in regards to treatment engagement (Alston et al, 2019).
- Satisfaction with mental health services has been noted to be correlated with higher levels of family support, and greater flexibility within the family (Crowe et al, 2014).
- A study of 232 individuals living with serious mental illnesses found that 78% desired for their family to be involved in their care (Cohen et al, 2013).

# COMMON NEEDS

- To Be a Sister, Father, Mother, Brother and to Connect with Loved One
- To Be Able to Grieve/Seek Support Without Offending Loved One
- Crisis Support Needs
- Multi-Roles (Example; family, payee, case worker, crisis response ect)
- To Be Able to Trust That Loved One is Safe and Receiving Good Help
- Manage Often High Levels of Stress



# OTHER CHALLENGES

- Paranoia Surrounding Family is also Common
- Systems of Care are Non-Ideal
- Balance of Confidentiality and Family Involvement
- Expressing Complex Emotions
- Multiple Family Members Living With Mental Illness

# WHAT CAN CLINICIANS DO?

- Encouraging opportunities for social interaction
- Processing social interactions with clients and problem solving
- Utilizing specialized therapy to improve social cognition
- Assist clients with social anxieties in exposure to being in company of others
- Psychoeducation for family and friends



# MENTALIZATION BASED THERAPY

- A Randomized-Controlled Trial of Mentalization-Based Therapy for psychosis found that individuals with psychotic spectrum disorders improved more than treatment as usual in social functioning following and that those whose symptoms were more recent onset had a most robust response (Weijers, et al., 2021)
- Mentalization-Based Therapy improved relationship quality and overall functioning of individuals with Borderline Personality Disorder as compared to treatment as usual even 8 years after treatment (Bateman et al., 2021).
- Mentalization-Based Therapy is being studied for its effects on social functioning for individuals with an array of additional indications

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# WHAT IS MENTALIZATION?



# MENTALIZATION IS.....

- Keeping awareness of ourselves.....while also keeping awareness of others
- Developing an idea of what we and others may be thinking and feeling at any given moment
- Variable



# Of Note: We are All Mentalizing All the Time

Clinicians Mentalize Too (And Sometimes We Struggle With Mentalization as Anyone Else)!



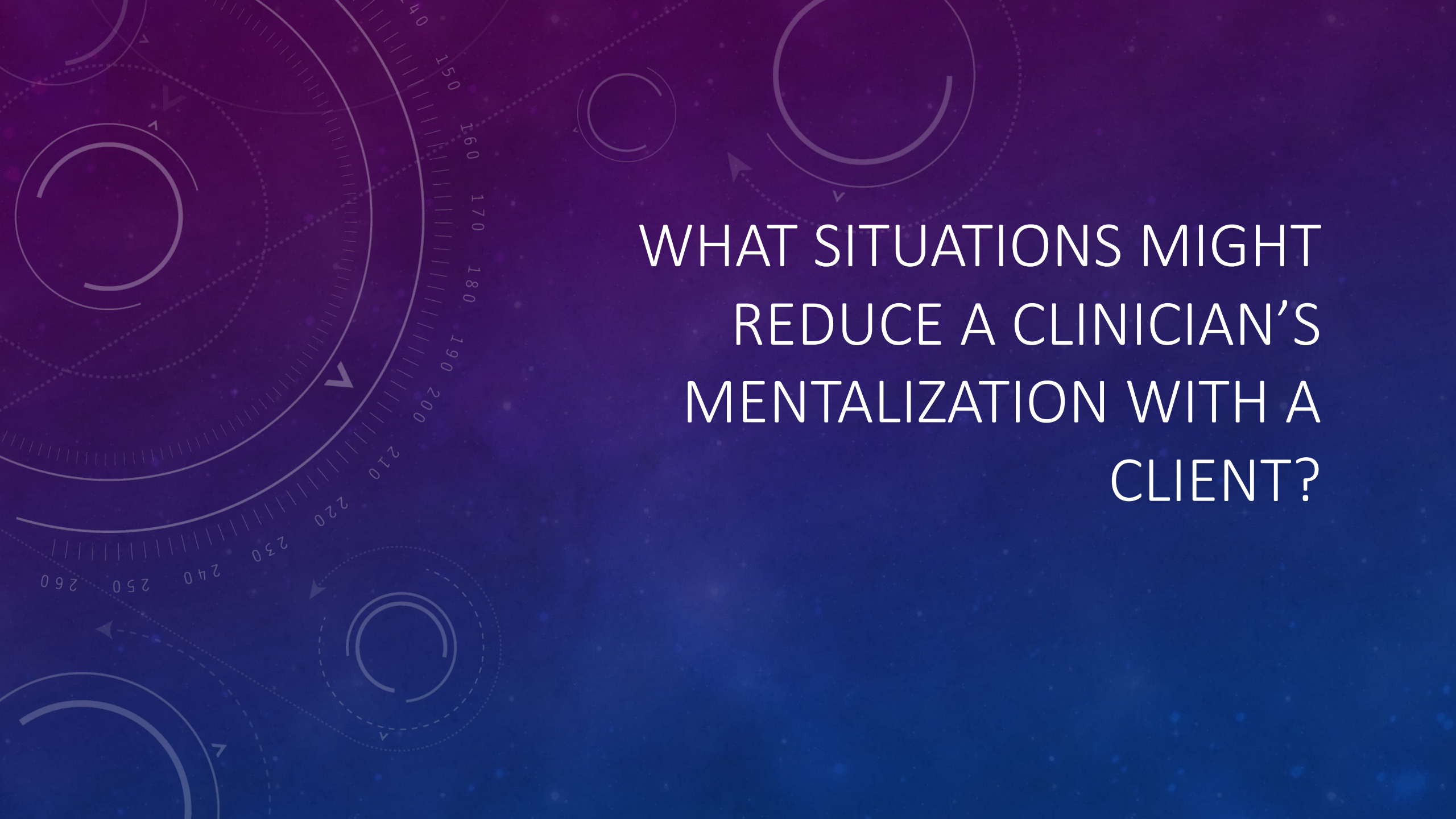
# WE ARE BEST AT MENTALIZATION WHEN.....

- We feel safe
- We are not over or under activated

# WE ARE MOST LIKELY TO STRUGGLE WITH MENTALIZATION WHEN.....

- We are at a high level of stress
- When there is a threat
- During conflict
- In family relationships



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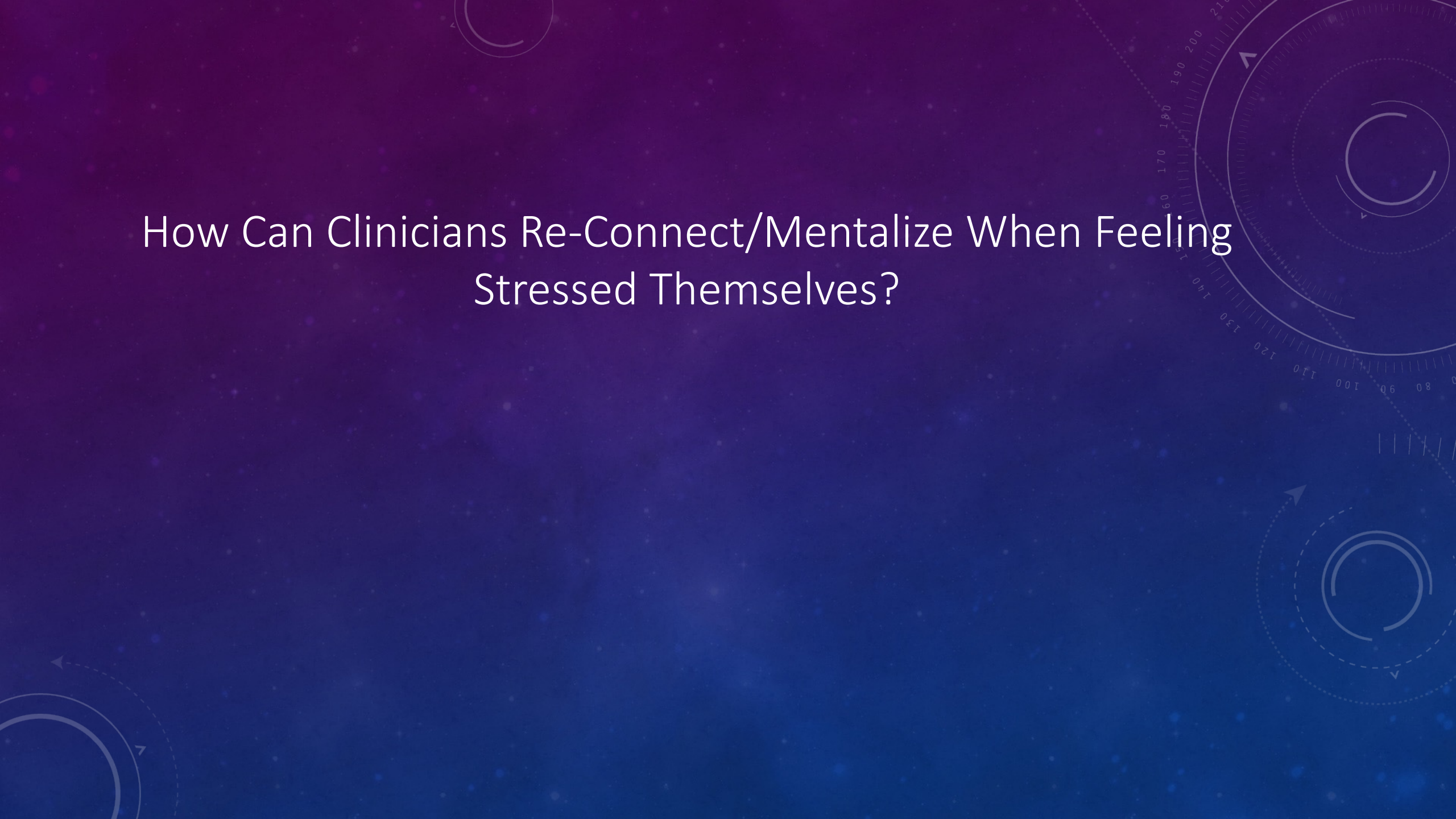
WHAT SITUATIONS MIGHT  
REDUCE A CLINICIAN'S  
MENTALIZATION WITH A  
CLIENT?

# EXAMPLES OF CLINICIAN MENTALIZATION DISCONNECTION

- “My client is not showing to their sessions because they don’t care” ( What is the threat?)
- “This suicidal ideation is a manipulation tactic.” (What is the threat?)
- “They are bad parents.” (What is the threat?)



# How Can Clinicians Re-Connect/Mentalize When Feeling Stressed Themselves?



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WHAT SITUATIONS MIGHT  
REDUCE A CLIENT'S ABILITY TO  
MENTALIZE WITH A CLINICIAN?



# EXAMPLES OF CLIENT MENTALIZATION DISCONNECTION

- “My therapist is paid to care.” (What is the threat?)
- “They are just doing this suicide risk assessment to cover themselves.” (What is the threat?)
- “This case manager is too young to know anything.” (What is the threat?)

# BRIDGING THE GAP

- Communicating Openly/Directly
- Not-Knowing Stance
- “Correct me if I’m wrong.....” “I have a picture of.....”
- Humility





# NO ONE IS EXPECTED TO READ MINDS

IRONICALLY, WHEN WE RECOGNIZE THAT WE CAN NOT READ MINDS, THAT OUR ASSUMPTIONS  
ARE MERE GUESSES WE ARE IN THE BEST SPACE FOR MENTALIZING

# EMPATHIC VALIDATION

- Clarifying Questions
- Understanding at a Strong Level
- Can Be Practiced Even When a Client Is Experiencing Delusions or Psychosis
- The First Step to Getting Mentalization Back Online



# VALIDATION IS NOT

- Reassurance
- Openly Agreeing With Everything Someone is Saying
- Trying to Make Someone Feel Better or “Do Something” for them

# EMPATHIC VALIDATION----HOW TO

- Listen to Understand
- Clarify Understanding
- Show Support



# EMPATHIC VALIDATION TOOL---THE THREE BECAUSES

- I understand \_\_\_\_\_  
because \_\_\_\_\_ because \_\_\_\_\_ because \_\_\_\_\_

# STOP---REWIND

- Slowing Down
- Literally saying, “Okay, let’s rewind, I think I may have misunderstood something.”
- Clarifying questions without judgement



# MENTALIZING DIMENSIONS

## BALANCING BETWEEN

- Thoughts
- Emotions
- Self
- Others
- Implicit
- Explicit
- Internal
- External

# WHEN MENTALIZATION GOES OFFLINE.....

- We May Overfocus on one dimension over another (for example thinking over feeling)
- We may become too overwhelmed (or underwhelmed) to effectively connect
- We may fall into a trap (pre-mentalizing modes)



# WINDOW OF TOLERANCE

- We Are Best Able to Mentalize When Within Window of Tolerance
  - Reconnecting Might Include Strategies to Decrease or Increase Activation
  - Decrease: Focusing on Cognitive, Validation, Support
  - Increase: Focusing on Emotion, Challenges



# HOW MIGHT THE EXPERIENCE OF TRAUMA AFFECT SOMEONE'S ABILITY TO MENTALIZE?

WHAT ABOUT PARANOIA? DEPRESSION?



# IMPROVING MENTALIZATION CAPACITY

- “If you could draw a thought bubble above their head what do you think would be in it?”
- “What do you imagine they think you think about this?”
- “I’m curious what your experience was there?”
- “What is this like for you right now?”

# IMPROVING MENTALIZATION IN FAMILIES

- Psychoeducation
- Thought Bubble Question



# IMPROVING MENTALIZATION BETWEEN CLINICIAN AND CLIENT

- Requesting Feedback: “How was this for you?”
- Sharing your ideas openly and remaining open for correction
- Openly sharing any documents completed, notes (collaborative documentation)

# IMPROVING COMFORT TO BUILD A RELATIONSHIP

- Finding what the person is doing at their best
- Engaging common interests
- Inviting clients ideas/feedback on topics
- Activity and use of creative means of engagement (ie; a game of chess, music, ect)



# TROUBLESHOOTING---WHAT IF SOMEONE HAS VERY LITTLE SOCIAL INTERACTION?

- Searching Social Opportunities
- Creating Small Social Challenges (such as going inside a gas station, or calling a friend)
- Mentalizing the therapeutic relationship
- Group interventions (does not have to be a mentalization-based therapy group, or even a therapy group; any interaction)

# ENCOURAGEMENT

- Building a connection takes time
- Willingness to work toward improved connection is a meaningful endeavor which involves courage
- Small interactions add up



Questions?

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