Race Matters: Racial Equity Implementation in the Workplace

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Objectives For Today

- Attendees will be able to define Diversity, Inclusion, Equity and Equality.
- Attendees will describe approaches to introducing equity discussions in their workplace.
- Attendees will describe the value of courageous conversations when talking about race and why it still matters.





The Why







Foundations For Today

Common language is key for implementing racial equity work in your workplace.

Terms we will use today are:

- Diversity
- Inclusion
- Equity
- Equality
- Levels of Racism
- Racial Equity Framework





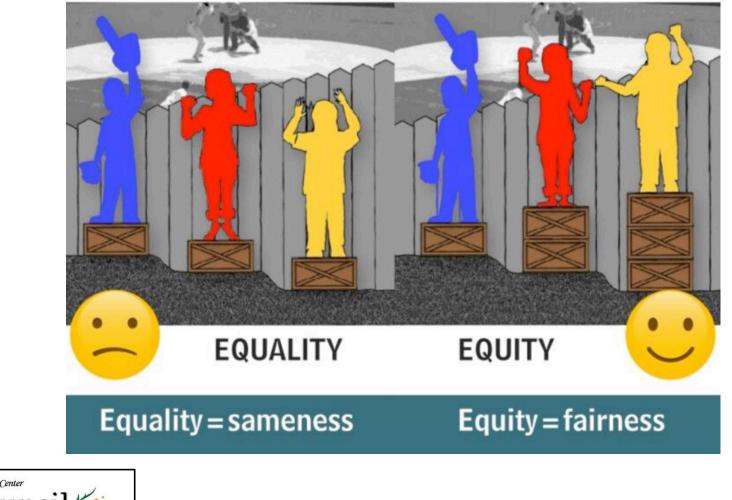
Foundations: Diversity and Inclusion

- <u>Diversity</u> differences that make us unique, e.g., differences in race, gender identity, religion, primary language, age, educational background.
- Inclusion Integration of diverse groups such that people feel a sense of belonging.





Foundations: Equality and Equity







Foundations: Racial Equity Framework

Racial Equity Framework includes:

- Raising awareness
- Creating space for racial equity discussions and planning
- Implementing action plans
- Improving outcomes for all





Foundations: Racial Equity Framework

A Process and an Outcome:

- Providing resources according to need
- Racial Equity is achieved when race no longer predicts life outcomes





Foundations: Racial Equity Framework





St. Louis Forensic Treatment Center CCCaRE Council

Implementation at FTC

- Establishment of Cultural Competence Council (CCC)
- Racial Equity Learning Exchange sessions with Khatib Waheed following Mike Brown shooting
- Group of trainers emerged from sessions with Khatib
- 2019/2020 role out of sessions at FTC, rebranding of CCC to CCaRE (Cultural Competence and Racial Equity council)
- Today creation of own curriculum, roll out with leadership first, then to workforce





Implementation at FTC



St. Louis Forensic Treatment Center

Cultural Competence and Racial Equity Council

Missouri Department of MENTAL HEALTH

Mental Health Equity & Inclusion Alliance

MHEIA Equity & Inclusion Learning Series July-September 2021





The How

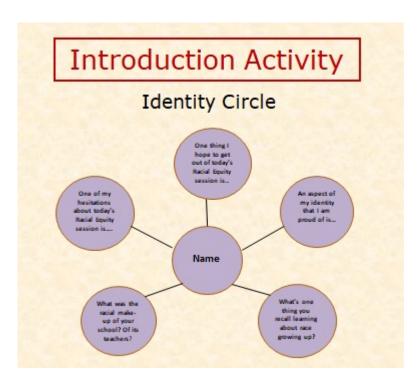
- Started with leadership
- Attentive to size of groups
- Ground Rules
- Group exercises and use of media
- Reflection prompts and courageous conversations





The How

Group Activities





Ground Rules

- Expect to experience discomfort
- Be present
- Be responsible for your own education about race and equity
- Honor the courage it takes to talk about race
- Embrace imperfection
- Speak your truth let others speak theirs
- Share air time
- Honor confidentiality
- Expect and accept non-closure





The How

Reflection Prompts for Courageous Conversations

THE NEW YORK TIMES BESTSELLER So you want to talk about race ljeoma Oluo



What's something from today's session that resonated with you? or you found particularly distressing, interesting or surprising? Any other thoughts or comments about today's session?



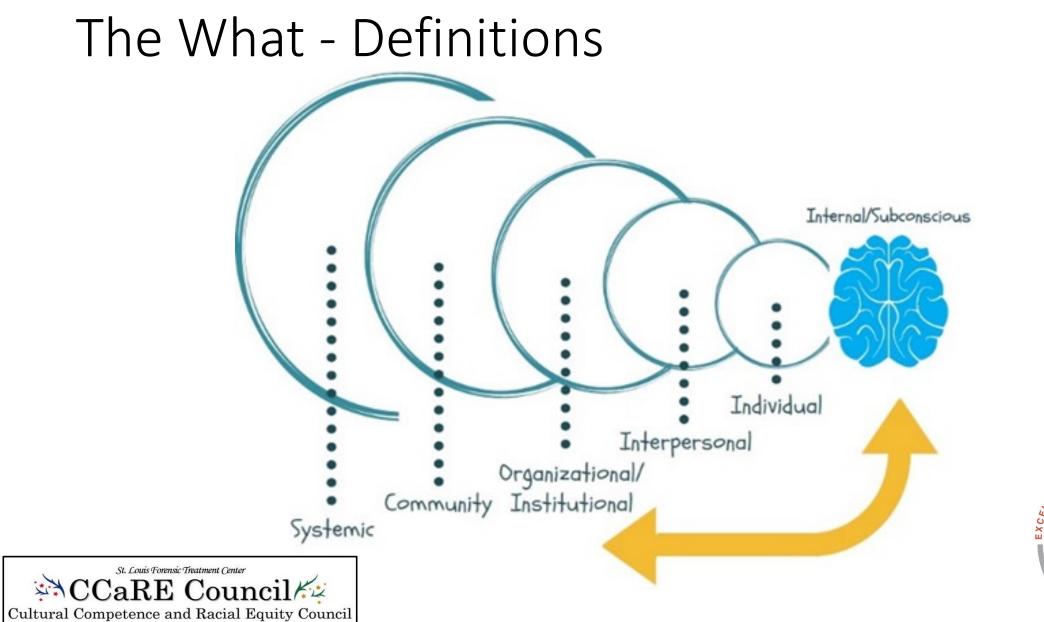


The What - Definitions

- Start with key definitions for session
- Important to set the tone for the day, giving participants the language to use for reflection and facilitated group or partner discussions throughout the day



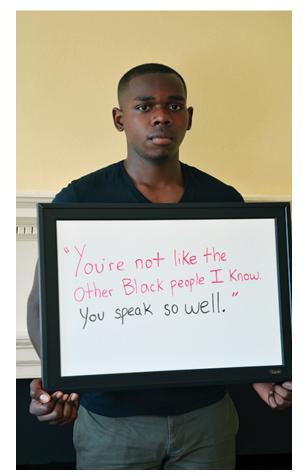






The What - Microaggressions

- Microaggressions
 - Paradoxically, sometimes the easiest and hardest concept for our participants.
 - Address impact vs intent, types, and how to intervene if a target, observer, or perpetrator.







Sample Slides for Microagression Discussion





Racial Microaggressions: Types

Types of Microaggressions:

- Microinsults
- Microassault
- Microinvalidation
- Microexclusion

Microaggression Themes/Stereotypes

Microaggression Activity

| MICROAGGRESSION | THEME? | MESSAGE/IMPACT? |
|---|----------------------------|-----------------|
| In response to person pointing out a microaggression: "You're just being too sensitive." | Ascription of Intelligence | |
| Store owner following Black customer around the store. "You're so articulate." Being ignored at a store counter and white customer is given attention. | Color Blindness | |
| "When I look at you, I don't see color." | Criminality | |
| In a meeting eye contact is given to White team members. | Second Class Citizen | |
| "I don't think of you as Black." Crossing the street when a Black person approaches. | | |
| "There is only one race, the human race." | Denial of Racism | |
| White woman clutching purse as a Black person approaches. | | |



Recall an example of a time when you were the target, observer or perpetrator of a microaggression. What were your thoughts and feelings at that time?

The What

Use of Data

- Appeals to different style of learning
- Make it relevant to our workforce/community in STL



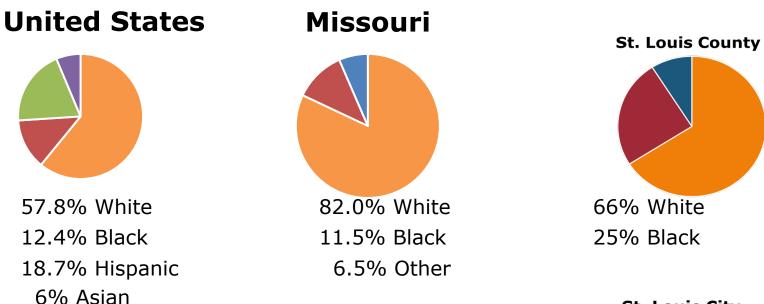


Sample Slides for Data Discussion

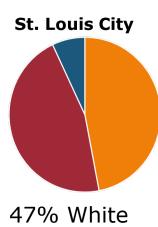




Racial Demographics



White Black Other

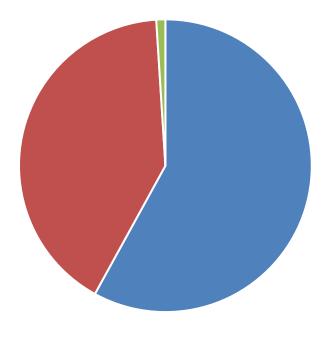


46% Black

Racial Disproportionalities FTC-S Client Demographics

Clients: 58% Clients Black 41% Clients White

Population: 46% STL City Black 25% STL County Black 11.5% MO Black



Black White

Local Data



Health Disparities in St. Louis

- Black babies born in St. Louis are 3 times more likely to die than White babies.
- There is a 20-year difference in life expectancy for Black St. Louisans compared to White St. Louisans.

Our Institution: Department of Mental Health

DMH 2021

Organizational Assessment

- Workforce survey (N=2499)
- Perception of promotions
- Experience of diversity-related disrespect
- Categories assessed

DMH 2021 Workforce Survey Employees of Color Can be Promoted as Easily as White Employees at DMH.

<u>Overall</u>: 60% Strongly Agree/Agree 16% Strongly Disagree/Disagree

| Race | Strong | ly/Agree% | <u>/o</u> | Strongly/Disagree% |
|----------------------|--------|-----------|-----------|--------------------|
| <u>Race</u> White | | 68% | | 9% |
| People of | Color | 38% | | 34% |
| Black | | 29% | | 43% |
| | | | | |

Racial Disparities St. Louis Forensic Treatment Cenger Workforce Data

- Promotions
- Positions of Power & Leadership
- ✤ Discipline
- Dismissals

The What - Trauma

- We cannot address Racial Equity work without acknowledging trauma.
- We are a Trauma Informed Organization and endeavor to present these materials in a way that both acknowledges the historical trauma our clients and staff have experienced and explores how we provide treatment to our clients and interact with each other in ways that are informed by that history.





The What - History

- History and Trauma are intertwined during our sessions.
- We present on History with a focus on Progress and Retrenchment to illustrate the journey our country has been on for well over 150 years.







Sample Slides: Trauma and History





Race, Trauma & African American Mental Health



Rachel Jones, LPC DMH Director of Trauma Services

| Racial Trauma | | | | |
|---|--|--|--|--|
| Racial trauma is sometimes referred to as "Race-based traumatic stress (RBTS)" | | | | |
| Refers to the mental and emotional in discrimination, racism and hate crime | njury caused by encounters of racial bias, ethnic s | | | |
| Race-based discrimination experience individuals and communities. | es can have detrimental psychological impacts on | | | |
| Symptoms may include: Depression Anger Recurring thoughts of the event(s) Headaches | Chest Pain Insomnia Hypervigilance Low Self-Esteem Mentally distancing from the traumatic event(s) | | | |
| Missouri Department of MENTAL HEALTH | Mental Health America- www.mhanational.org | | | |

Reflection

What are your thoughts about the over-diagnosing of psychotic and intellectual disorders as it may impact the people we serve?

Mental Health & Misdiagnosis

Critical misdiagnosis is the most commonly documented type of harm to Black/African American people

Resulting from lack of adequate cultural competence in the mental health care and treatment of People of Color

And this has led to overdiagnosis of psychotic disorders and intellectual disabilities among certain groups, including Black people



National Core Indicators Data Brief, 2021

Historical Perspective: Terminology

Progress and Retrenchment:

Structural racism's inherent capacity to restore racial hierarchies and inequities whenever significant progress begins to occur toward achieving racial equity.

From The Aspen Institute

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Sharecropping: Without access to land, choices about making a living were few for freedmen. (PBS)



Civil Rights Legislation: Civil Rights Act of 1964; Voting Rights Act of 1965, Civil Rights Act of 1968; Fair Housing Act of 1968



White Nationalist Leads Torch-Bearing Protesters Against Removal of Confederate Statue (Aug 2017)

Revisiting Racial Equity Framework

- Once common language established, sessions end with revisiting the framework
- As a group, we facilitate brainstorming of actionable steps at each level of the continuum interpersonal all the way up to structural.





Sample Slides: "What's Next?"





Equity Tool: Race Equity & Inclusion Continuum?

| EXCLUSIO | NARY CLUB | COMPLIAN | CE AFFIRMIN | G REDEFINING | 5 EQUITABLE |
|---|--|---|---|--|--|
| Organization openly maintains white group dominance. Overt discrimination, exclusion, harassment, & hostility. Unsafe environment for POC. | white dominant group maintains traditionally held power & influence. white dominant culture, policies, procedures viewed as the only "right" way of doing things. Limited number of token POC "allowed" // They have the "right" credentials, attitudes & behaviors. | (often in lower level roles) if it doesn't change | Demonstrated commitment to eliminating discrimination. Some cultural differences acknowledged or celebrated. Actively recruits, hires and supports POC. Staff receive diversity trainings. POC must still assimilate to white dominant org culture. | conversations on race and ongoing learning. Engages & empowers all | Extremely Rare. Org reflects contributions & interests of POC and acts on commitment to ra- equity & inclusion Org acknowledgee institutional and systemic factors contributing to oppression and privilege. POC occupy and retain senior leadership and decision-making positions. |

Equity & Inclusion Continuum

Where do you think we are on this Organizational Continuum? What makes you think that? What can we do to move forward? What Next? Personal, Interpersonal & Organizational Levels

Collaborate Board

Barriers We've Encountered

- Growing pains!
- Participation issues
- Lack of attendees, planning for front line staff to attend during staff shortages
- Microaggressions in sessions
- Merger of 2 campuses





How We Persevere – Our "Wins"

- Leadership support
- Cohesive facilitation group
- Always learning and sharing information
- Funding support from endowment board
- MHEIA support
- CCaRE Library





Next Steps – Our Goals

- Lean in to mandatory attendance
- Develop curriculum for clients





Questions?

Thank you!



